



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

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SECY/CHN 01508NKS

C A No. Applied for
Complaint No. 234/2022

In the matter of:

Mamta VermaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. None present on behalf of the complainant
2. Mr. Imran Siddiqi, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 12th January, 2023

Date of Order: 16th January, 2023

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of premises under MCD objection list. Complainant, pleading that respondent has wrongly concluded that his premises are under MCD objection list, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.

[Handwritten signatures/initials of the members of the panel]

Complaint No. 234/2022

2. The complainant in her complaint stated that she is residing at property no. C-345/A, FF, Kh. No. 358, Gali No. 15, Bhajanpura, Near Sanatan Dharam Mandir, Delhi-53. It is also her complaint that she applied for new electricity connections vide request no. 8005533165 & 8005928141 but respondent rejected his application for new connection on the pretext of premises booked under MCD objection list. Therefore, complainant's application for new connection may be granted.
3. OP in its reply briefly submitted that complainant is seeking fresh electricity connection at first floor of premises bearing no., C-345/A, FF, Kh. No. 358, Gali No. 15, Bhajanpura, Near Sanatan Dharam Mandir, Delhi-53 vide application no. 8005533165 & 8005928141. The site was visited and it has been found that new connection cannot be granted as the premises of the complainant is booked by MCD.
4. Case was put up for final arguments on 12.01.2023, when OP submitted that connection has already been energized, therefore, ~~she~~ ~~they~~ wishes to withdraw her complaint.
5. In the facts and circumstances the withdrawal is allowed. Hence, complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly.
File be consigned to Record Room.


(NISHAT A. ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN